SCH NEWS

25 June 2026

Access for safety checks in your home

We have a legal duty to carry out essential safety checks in your home each year, including checks on gas, electrical systems and fire safety doors.

If we contact you to arrange an appointment, please let us know if the suggested time works for you, or if you'd prefer to rearrange.

Thank you for your cooperation and for helping us keep your home safe.

Before letting any of our staff or contractors into your home, always ask to see their ID card.

Helping to make your neighbourhoods safer

Next week is ASB Awareness Week 2026. If you have an ASB problem, we are here to help and support you to resolve it.

You can report antisocial behaviour by **calling the ASB hotline on 0121 717 1500**

Your Tenant Handbook

Have you taken a look at our Tenant Handbook on the website? It provides you with information about the key services we deliver and what we expect from you as a tenant.

If you have any questions, please **call us on 0121 717 1515**.

Supporting independent living in Solihull

Solihull Independent Living Service (SILS) helps you remain independent, safe and happy in your own home.

For more information or advice, **contact the SILS team by calling 0121 717 1517.**