



# Engagement enabler

## Ways to get involved:

- **Performance and Value for Money Champions** – you can help monitor our performance information to identify where we are performing well and where improvements might be needed. This will include complaints and assessing value for money.
- **Readers' Group and Editorial Panel** – you can review our key communications methods such as the customers' newsletter, leaflets and documents. You can also help us review our online communications such as the SCH website and social media channels.
- **Complaints Advocates** – you can help us develop a way to make sure residents are included when we manage and monitor complaints.
- **Youth Voice** – making sure our young people have an opportunity to share their views and are heard.
- **SCH Conversation** – a campaign designed to engage as many residents as possible, walking through our neighbourhoods and reaching out to our customers to shape our future delivery plan.



To register your interest please complete the sign-up sheet, visit our website [www.solihullcommunityhousing.org.uk](http://www.solihullcommunityhousing.org.uk) or email [engagement@solihullcommunityhousing.org.uk](mailto:engagement@solihullcommunityhousing.org.uk)

