

Low energy bulbs given to tenants

Our sprinkler installation partner Dodd Group Midlands have generously delivered 750 LED low energy lightbulbs to high rise residents

The sprinkler team are installing these bulbs in flats where existing bulbs are not LED.

A Dodd spokesperson said:

"The benefits of these particular bulbs are that they are an extremely efficient light source, and also use much less power to produce the same brightness when compared to traditional lightbulbs.

"On average, they last three times longer than the standard lightbulb, which is sure to make a world of a difference in reducing energy costs in residents' homes."



High Rise News

Your Guide to Future Improvement Works

Simple steps residents can take to maintain safety standards

Fire Action

In the event of a fire



Fire in your own flat

Get everyone out of your flat, close the doors behind you and stay out

Leave the building by the stairs. Do not use the lift

Call 999 to report the fire

Meet the Fire Service on arrival to brief them on the fire

Fire in another flat

Stay in your flat. If you are in a communal area, get out by using the stairs

Call 999 to report the fire

Close all doors and windows and stay put

Only leave your flat if you feel at risk from smoke, fire, or are asked to leave by the Fire Service

Welcome to the latest edition of the high rise safety newsletter.

The sprinkler installation project is on schedule for completion this year. Well over half of our high rise customers have now had this important safety work carried out. Thank you all for your cooperation and patience around this.

If we have not reached your block yet, please take a look at the timetable on the next page to see when we are expected to reach you.

While the sprinklers will help raise safety levels across all our blocks there are other simple steps that all residents can take to help keep their block safe.

- Smoking is not allowed in any of the communal areas. These include the foyer, stairwells and lifts. This applies to all tenants and any visitors
- Never leave a fire door wedged open. The fire doors provide an important level of fire resistance and protection for residents in each block
- We have a Zero Tolerance on not leaving anything in communal areas such as landings, including outside your own door. This includes things such as black rubbish bags as well as, furniture, plants and mats
- Never park in front of bin doors or over fire hydrants. Please ensure your visitors keep these areas clear too
- If you have any concerns about any safety measures in your block, please report it to your Building Safety Advocate or call us on 0121 717 1515



If you would be interested in finding out more about this, please get in touch with our engagement team.

Finally, you might like to know that all the tradesman and equipment being used in the sprinkler installation work have been sourced within a 30-mile radius of your block.

This is tremendous news for the local economy. It leads to more jobs and work opportunities for local people and benefits local companies who help support the project.

This is something that both SCH and our contractors' Dodd Group feel strongly about, and we hope you do too.

Please find time to read this newsletter which we hope you find of interest.



High rise sprinkler installation timetable

Phase 1

Due to start	High Rise	Order	In Progress	Completed*	Spandrel Panels
April 2021	Woodbrooke House	1		✓	Yes
May 2021	Redwood House	2		✓	Yes
June 2021	Wedgewood House	3		✓	Yes
June 2021	Westham House	4		✓	Yes

Phase 2

Due to start	High Rise	Order	In Progress	Completed*	Spandrel Panels
July 2021	Kingsgate House	5		✓	Yes
August 2021	Warwick Court	6		✓	
August 2021	Chester Court	7		✓	
September 2021	Keele House	8		✓	Yes
October 2021	Bangor House	9		✓	Yes
October 2021	Clare House	10		✓	
November 2021	Pembroke House	11		✓	
Jan/Feb 2022	Bedford House	12		✓	
Jan/Feb 2022	Birkbeck House	13		✓	
January 2022	Newnham House	14		✓	

Phase 3

Due to start	High Rise	Order	In Progress	Completed*	Spandrel Panels
February 2022	Selwyn House	15		✓	
February 2022	Somerville House	16		✓	
May 2022	Fircroft House	17		✓	Yes
May 2022	Avoncroft House	18		✓	Yes
May 2022	Keble House	19		✓	
May 2022	Linacre House	20		✓	
June 2022	Merton House	21		✓	
June 2022	Oriel House	22		✓	
July 2022	Balliol House	23		✓	
August 2022	Richmond House	24		✓	

Phase 4

Due to start	High Rise	Order	In Progress	Completed*	Spandrel Panels
August 2022	Trevelyan House	25	✓		
September 2022	Wadham House	26	✓		
October 2022	Mansfield House	27	✓		
October 2022	Cheshunt House	28	✓		Yes
October 2022	Dillington House	29	✓		Yes
November 2022	Greyfriars House	30	✓		
November 2022	Darwin House	31	✓		
January 2023	Downing House	32	✓		
February 2023	Catesby House	33	✓		Yes
February 2023	Demontfort House	34	✓		Yes
March 2023	Digby House	35	✓		Yes
April 2023	Kingshurst House	36	✓		Yes
April 2023	Wingfield House	37	✓		Yes

Please note: Dates shown are a guide as to when each phase of the project begins. You will receive a letter from us nearer the time with full details about when the work will take place inside your flat.
***The block has a fully operational sprinkler system but there may be some other work still to be completed.**

Contents insurance is your responsibility



SCAN HERE FOR MORE INFORMATION OR VISIT OUR WEBSITE

Have you got contents insurance for your flat?

While we provide the buildings insurance for your block, the insurance for personal belongings and contents is the responsibility of each tenant.

We can provide an easy to sign up contents insurance through our partner Thistle.

From as little as 64p per week you will be insured against:

- Theft
- Fire damage
- Water damage

If you scan our QR code it will take you straight to the insurance page on our website with more information and details on how to sign up.

We appreciate many people are facing difficult choices at the moment, but contents insurance is really something you cannot afford to be without.

Drying areas to stay open

We recently contacted tenants in blocks with drying areas to say that these would need to close due to essential fire safety work.

Many residents were upset about this and said so. As always, we like to listen to our customers’ views. It became clear that the opinions being expressed were valid ones.

Therefore, once the fire safety improvement works is completed, we are pleased to say that we will be able to reopen the drying areas – without compromising the safety of residents.

It is though important to add that the drying areas will be reopened for the sole purpose for which they are intended, that of drying clothes.

Residents will not be able to store personal belongings in this space, including bikes and mobility scooters.

We have asked mobility scooter users to tell us if they have a scooter. If you have not already done so, please contact us on **0121 717 1515** to let us know.

Spandrel Panels



Work will be starting soon on replacing the spandrel panels on the outside of some of our high rise buildings.

The affected buildings are:

- Woodbrooke House
- Redwood House
- Wedgewood House
- Westham House
- Kingsgate House
- Keele House
- Bangor House
- Fircroft House
- Avoncroft House
- Cheshunt House
- Dillington House
- Catesby House
- Demonfort House
- Digby House
- Kingshurst House
- Wingfield House

We are writing to residents in these blocks directly with all the information they need to know.

Grass cutting

Council contractors are now maintaining the grass around our high rises. It is important these areas are kept clear so that the teams can cut the grass and keep the area looking nice and tidy for everyone.

We have had a few instances where residents have thrown things out of their window on to the grass. This is a serious hazard to anyone passing below. It can also present a potential health hazard and may attract rats.

Unfortunately, they will not cut the grass if they see any evidence of dog fouling. If you have a dog you must clean up after it.

Anyone can report dog fouling to us on **0121 717 1515**. Irresponsible dog owners can be fined where there is evidence of dog fouling.

